

AI Concierge Agent providing real-time assistance in booking a stay at a hotel.

# Website Voice Agents Explained

- Transform your customer response times
- Increase Leads

• Drive Customer Satisfaction and repeat business higher



## Why would you want one?

- Transform your customer response times
- Increase Leads
- Drive Customer Satisfaction and repeat business high

"Before we had a passive website & forms Now we have a lead generation engine"







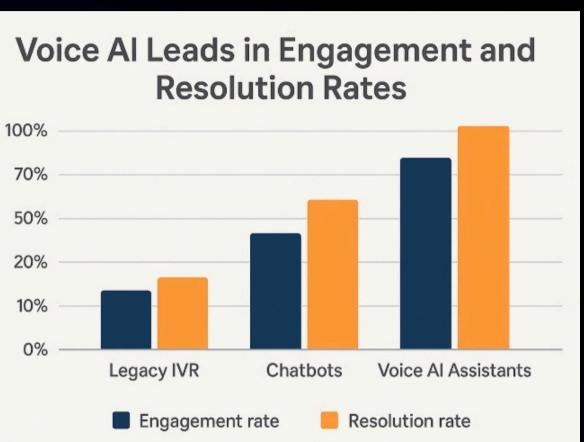
	Before	After
	6-14hrs*	3 minutes
	Baseline	+50-320%
gher	Baseline	+50%





#### Are Speech to Speech Agents better than **IVR and Chatbots?**

## **Resolution Rates**



- The simple answer is way better than forms
- Higher customer engagement
- And higher query resolution than other technologies





### How do the AI Agents achieve these results?

- Transform your customer response times
- Response time hours (out of hours) to instant answers
- Drive Customer Satisfaction and repeat business higher

"Before we had a tonne of digital messages to answer in the morning" Now we have

- 30% more bookings
- 50% more leads
- 4.8 Trust pilot rating (before 4.1)



Before	After
Form	Conversational Agent
Waited hours	Instant answers
Not Waiting	Got my answer Booked

